





SUCCESS FACTORS



1

INSTITUTIONAL POLICY FRAMEWORK AND INSTITUTIONAL SUPPORT

- Executive
- Faculties and departments
- Support services

2

GOVERNANCE STRUCTURES

- Implementation
- Monitoring
- Reporting

3

STRONG COMMERCIAL APPROACH

- Non-subsidised
- Full cost (entity)
- Full cost (products and services)

INSTITUTIONAL POLICY FRAMEWORK



UP REGULATION

The regulation provides a framework to regulate the development and delivery of short courses in order to protect the University's integrity and reputation, and to ensure that participants/clients get value for their money.

FORMAL
DEGREE
PROGRAMMES
AND RESEARCH

Like formal programmes and research activities, short courses form an integral part of the business of the University.

SHORT COURSES AND PROFESSIONAL TRAINING The regulation is accorded the same status, and is enforced in the same ways, as UP policies that govern teaching and learning, research and community engagement functions of the institution.

INSTITUTIONAL POLICY FRAMEWORK



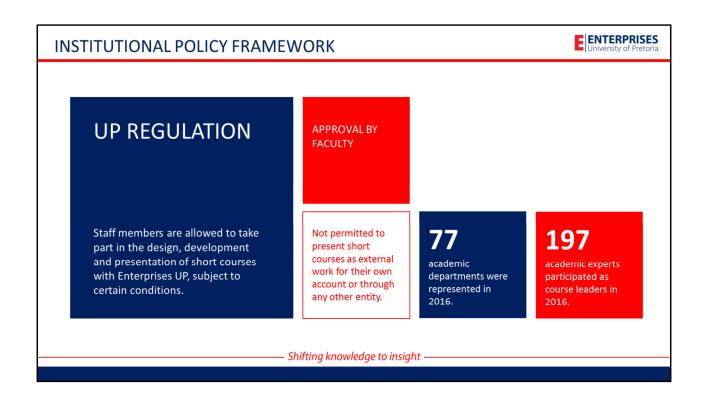
UP REGULATION

The intention is, inter alia, to organize the management and execution of short courses to the benefit of UP, its staff and the community at large.

SHORT COURSES AND PROFESSIONAL TRAINING Short courses are mainly characterised by the following criteria:

- Short courses do not qualify for government subsidies.
- A certificate of attendance or certificate of completion (respectively) may be issued by Enterprises UP on behalf of UP.
- Typical duration of short courses varies from a few hours to a year.
- Short courses are offered at commercial rates.
- The University earns 3rd stream income from the presentation of short courses.

ENTERPRISESUniversity of Pretoria INSTITUTIONAL POLICY FRAMEWORK **IN-HOUSE CPD UP REGULATION** CREDIT AND (COMPANY-CONTINUING NON-CREDIT-SPECIFIC) OR **PROFESSIONAL** BEARING **PUBLIC DEVELOPMENT** SHORT COURSES Short courses may be presented in **AUDIENCES ACTIVITIES** various forms and for different categories of persons, institutions, communities or large enterprises. **MODULAR** ONLINE Tailor-made solutions may be TAILOR-MADE PROGRAMMES, COURSES developed and presented on TRAINING **SEMINARS AND** AND request to companies and **SOLUTIONS WEBINARS WORKSHOPS** government departments. - Shifting knowledge to insight



INSTITUTIONAL POLICY FRAMEWORK



UP REGULATION

The point of departure is to provide an equitable financial dispensation for all the parties involved: the University, staff, academic units and Enterprises UP.

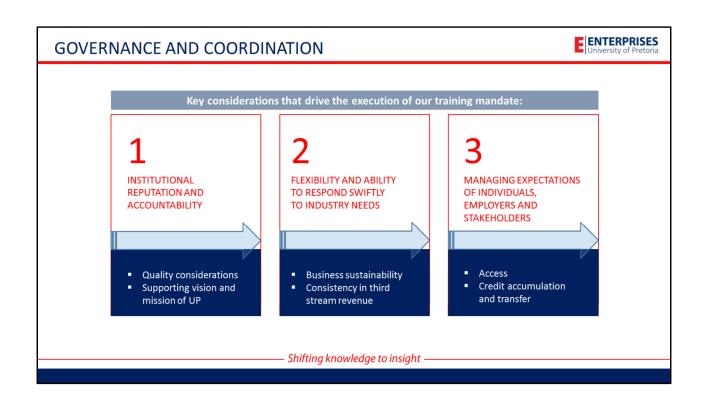
BUSINESS MODEL DIFFERS FROM FORMAL ACTIVITIES

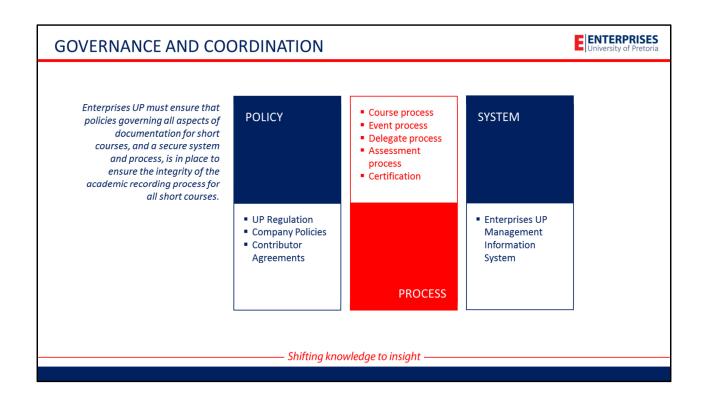
COMMERCIAL VALUE RETAINED BY UP AND ENTERPRISES UP A policy of full-cost applies to all short courses. The income that is earned through the presentation of short courses should cover all costs.

Neither the University nor Enterprises UP provides any subsidy for commercial activities (financial, infrastructure, resources and the like).



ENTERPRISESUniversity of Pretoria **GOVERNANCE AND COORDINATION** The vision, mission and **ENTERPRISES UP** WHOLLY **REPORTS TO** objectives of Enterprises UP OWNED BY THE A BOARD OF are aligned to those of the **UNIVERSITY OF DIRECTORS** University of Pretoria. **PRETORIA** A central structure, **Enterprises** COMMITMENT Financial management **AIM** University of Pretoria (Pty) Ltd has and administration of all been established and vested with activities are dealt with by the authority to govern and Coordination Policy and the Enterprises UP coordinate all short course offerings Management regulations for information system. of the University of Pretoria. Administration short courses (Financial statements are Presentation audited annually.)





GOVERNANCE AND COORDINATION



Vision

To be the training and research partner of choice by translating the quality, relevance and impact of the academic and research-intensive outputs of the University of Pretoria into all-inclusive solutions for our clients.

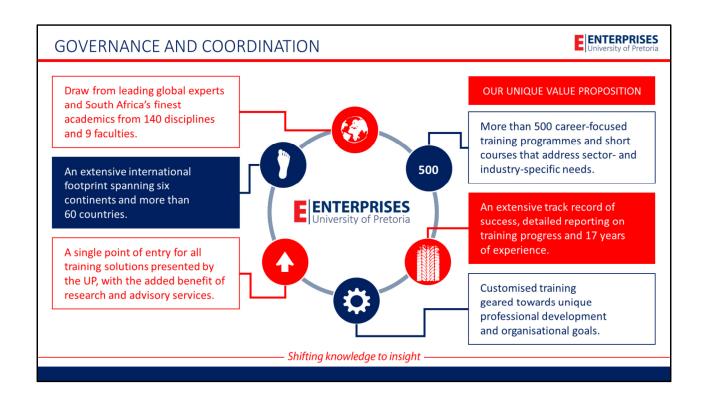
Mission

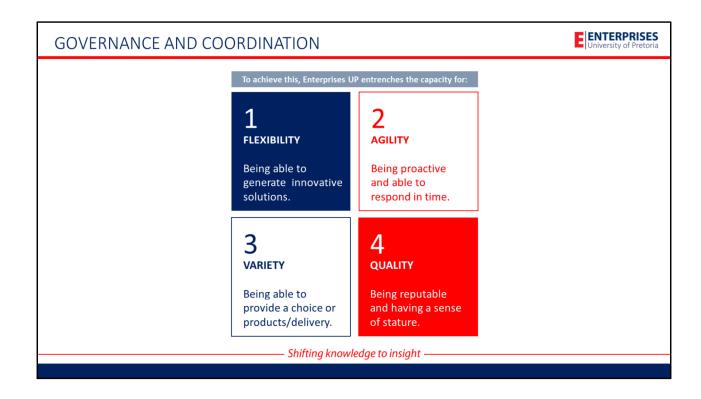
We create a hub for the development, implementation, management and governance of the business activities of the University of Pretoria.

We respond to each opportunity with a bold joint enterprise, providing access to a multidisciplinary range of training and research skills.

Values

- We cherish our partnership with the University of Pretoria.
- We believe that our training and research solutions can re-energise organisations by creating vision, certainty and strategic intent.
- We foster an enterprise-led approach to bringing relevant and sustainable solutions to our clients and we commit ourselves to the task of contributing to organisational excellence.
- We recognise that we must offer solutions that contribute to employment, development and economic growth in South Africa.







COURSE DESIGN, DEVELOPMENT AND APPROVAL



TARGETED TRAINING

Short courses are presented in various forms and for different categories of persons and/or institutions, communities, large enterprises and government departments.

TRAINING AND RESEARCH SOLUTIONS MADE TO MEASURE ACCESS TO ALL 140 ACADEMIC DEPARTMENTS ACROSS ALL 9 FACULTIES Subject matter experts are responsible for the development, quality assurance and delivery of short courses.

MODES OF DELIVERY

- Face-to-face
- Fully online
- Blended
- Distance

Flexibility is built into the design and development of short courses to allow for their customisation to particular client organisations.

COURSE DESIGN, DEVELOPMENT AND APPROVAL



ACADEMIC OVERSIGHT

Design and development of courses are the responsibility of academic departments that exert academic oversight over the process and methodology.

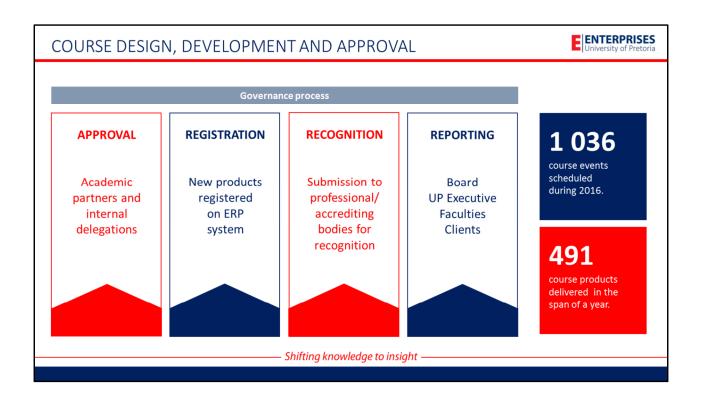
PLANNING AND EXECUTION WITH COURSE LEADER

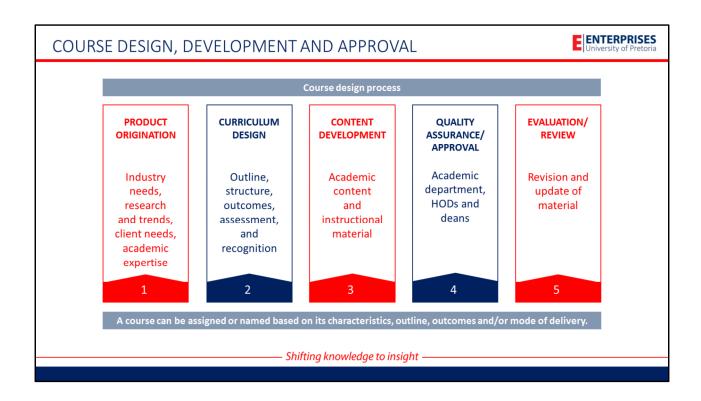
WRITTEN
AGREEMENT
WITH CLEAR
EXPOSITION OF
RESPONSIBILITIES

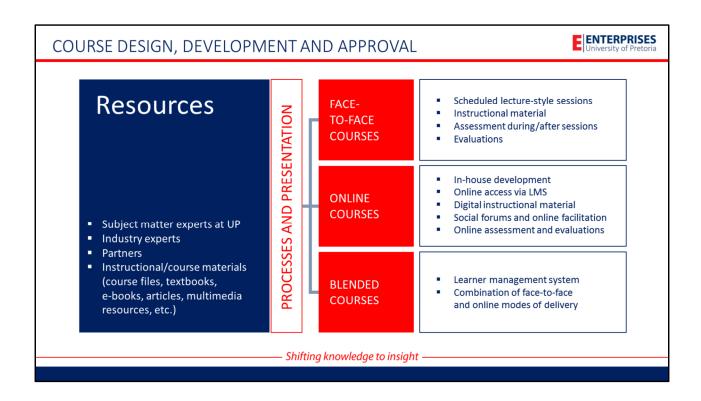
APPROVAL

The academic approval and quality assurance of any short course occurs in accordance with the process that UP and/or a faculty may prescribe from time to time.

It could include submission to a faculty's programmes committee and to a University-wide validation committee.



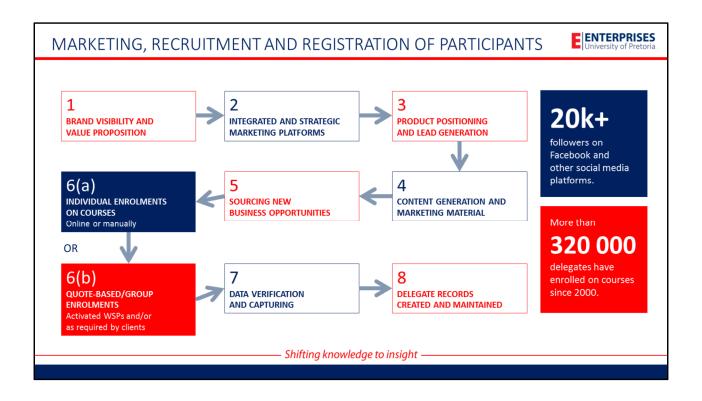


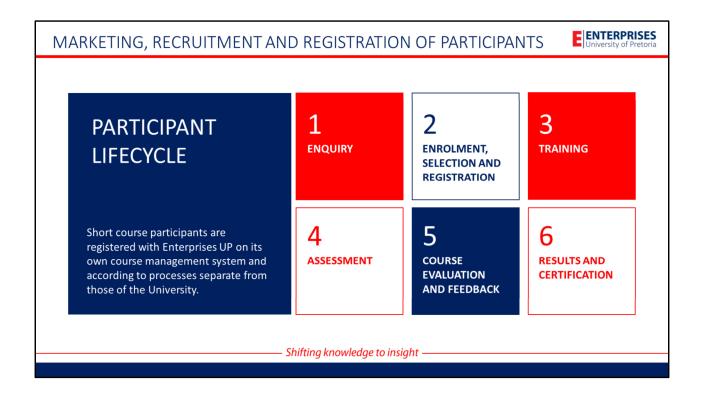
















ASSESSMENT, CERTIFICATION AND RECORDS MANAGEMENT



RECORDS MANAGEMENT

- Recording of all material related to the course and the delegate
- Central database ease of retrieving, credible, and accurate
- Regulated by POPI Act and internal policies
- High-level security

PLATFORMS

- LearnerManagementSystem (LMS)
- ERP system
- Mobile app

REGULATION

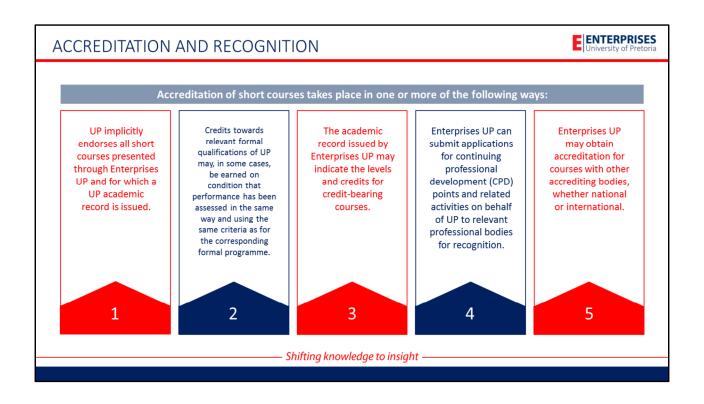
- Assessment policy
- Verification and data integrity
- Records management

14 903

training assessments processed in 2016.

Delegates who successfully complete a short course and comply with the related assessment criteria (where applicable) are awarded certificates of successful completion and/or attendance by the University of Pretoria.





ACCREDITATION AND RECOGNITION



ENFORCING
OBJECTIVES OF
NQF THROUGH
AMENDMENTS
TO GRANT
REGULATIONS

GOVERNMENT GAZETTE NO 35940, 3 DECEMBER 2012

- Amendments to SETA Grant Regulations for implementation with effect from 1 April 2013
- Promote National Qualifications Framework (NQF) registered and quality assured
 PIVOTAL programmes that address priority scarce and critical skills needs identified in sector skills plans.

PIVOTAL: Professional, vocational, technical and academic learning programmes that result in qualifications or part qualifications on the National Qualifications Framework

- Reduction in mandatory grants payable to employers from 80% to 20%
- Increase in discretionary grants allocated to PIVOTAL programmes to 80% and reduction to 20% for other skills development programmes
- Increasing pressure for credit accumulation and transfer opportunities from continuing education courses to NQF registered qualifications

ACCREDITATION AND RECOGNITION



AMENDED B-BBEE CODES

- The amended codes place a great deal of emphasis on organisations assisting and transferring hard skills (qualifications and accredited courses) to black employees and black unemployed persons.
- Little weight (maximum of 15%) is given to soft skills
- The target for skills development spending on black people has increased from 3% of the leviable payroll to 6%.
- Organisations need to take their skills submissions very seriously, as refunds and grants offered by the SETAs can go some way to negating the additional costs associated with the increased targets.
- Companies should make provision for learnerships, apprenticeships and internships in PIVOTAL plans. The codes set a target of 2.5% participation in such programmes in respect of an organisation's total number of employees.



Thank you

HERMIEN DORFLING

Executive Manager: Training Solutions
Enterprises University of Pretoria
+27 (0)12 434 2500
hermien.dorfling@enterprises.up.ac.za

www.enterprises.up.ac.za