



Southern African Association for Institutional Research (SAAIR)

Programme Joint Quality and Institutional Research Institute 17 - 19 August 2011

Hosted by Monash South Africa, Roodepoort

Day 1	Wednesday 17 August 2011	
08:30 – 09:00	Arrival and registration	
09:00 – 09:15	Welcome and introductions Nicolene Murdoch (Executive Director: Teaching, Learning and Quality, Monash South Africa) on behalf of Monash South Africa	
09:15 – 10:00	Welcome on behalf of SAAIR Opening Comments Us vs Them: Reflections on the perceptions that academic staff have of administrative staff and vice versa Prof Jan Botha (President, SAAIR)	
10:00 – 10:45	Communicating Quality to internal and external stakeholders Mark Hay (Executive Director: Quality Assurance, CHE)	
10:45 – 11:00	Morning tea	
	QUALITY STREAM	INSTITUTIONAL RESEARCH STREAM
11:00 – 12:00	Developments in Programme Accreditation Denyse Webbstock (Director: Programme Accreditation, CHE)	The strategic focus of Institutional Research Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)
12:00 – 13:00	Assuring the quality of research through coaching and mentoring Debbie Lees (Head: Foundation Programme, Monash South Africa)	The contribution of Institutional Research to quality decision-making: Roles and functions Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)
13:00 – 14:00	Lunch	
14:00 – 15:00	Improving data quality Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)	
15:00 – 16:00	Open discussion on data quality issues and governance models Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa) Glen Barnes (Director: Information & Analysis, Unisa)	
Evening	Optional social event: Dinner & Mandela Trilogy at Monte Casino (own transport required)	

Day 2		Thursday 18 August 2011	
		QUALITY STREAM	INSTITUTIONAL RESEARCH STREAM
09:00 – 10:00	Quality assuring the use of new technologies in higher education Tamara Bezuidenhout (Senior Manager: HEQC, CHE)	Introduction to basic statistics for Institutional Research Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)	
10:00 – 10:15	Morning tea		
10:15 – 11:00	Academic Planning and Programme Development in a multi-site institution Dave Augustyn (Research and Development Manager, IIE)	Basic exploratory analysis: Using descriptive analysis to understand your data and Practical exercises Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)	
11:00 – 12:00	An early warning system: Identifying at-risk students Roy Cloete (Teacher: Foundation Programme, Monash South Africa)		
12:00 – 13:00	Supporting new academics to assess the quality of their assessment instruments Anne-Ka van der Hoek (Academic Manager, IIE)		
13:00 – 14:00	Lunch		
14:00 – 15:00	Matric 2010: A brief overview Neels Fourie (Head: Unit for Institutional Research and Decision Support, University of Johannesburg)	More advanced exploratory data analysis Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)	
15:00 – 16:00	Improving the quality of undergraduate teaching and learning Suzaan Maree and Chantal Beukes (Lecturers: School of Business and Economics, Monash)	Examples of the use of more advanced exploratory data analysis in Institutional Research Herman Visser (Snr Specialist: Information & Strategic Analysis, Unisa)	

Day 3		Friday 19 August 2011	
		QUALITY STREAM	INSTITUTIONAL RESEARCH STREAM
09:00 – 10:00	A framework for Quality Standards in Higher Education Francis Faller (Director: Standards Development, CHE)	Effective reporting Glen Barnes (Director: Information & Analysis, Unisa)	
10:00 – 11:00	Business Intelligence at Monash Michelle Enslin (Institutional Researcher, Monash South Africa)		
11:00 – 11:15	Morning tea		
11:15 – 12:00	Can we really add value to the postgraduate experience with e-devices? Nicolene Murdoch (Executive Director: Teaching, Learning and Quality, Monash South Africa) Komla Pillay (Manager: Planning & Policy, Monash South Africa)		
12:00 – 13:00	Scientific writing Glen Barnes (Director: Information & Analysis, Unisa)		
13:00 – 13:15	Closing of QA / IR Institute Nicolene Murdoch & Herman Visser		
13:15 – 14:00	Lunch & departure		